



NOTE: THE PAYMENT PLAN IS NOW AVAILABLE ON THE WEBSITE

Public Notice of Utility Payment Plan Revised September 2, 2020

Town of Morehead City

Governor Cooper's Executive Order 124

Amended for Executive Order 142

- The Governor's Executive Order 124 (EO 124) and subsequently Executive Order 142 (EO 142) requires the suspension of late fees and disconnection of utility service from March 31, 2020 through July 29, 2020.
- EO 124/EO142 does not extinguish or waive account balances. If you had an unpaid account balance as of March 31, 2020 the Town of Morehead City is allowing these to be included in the payment arrangement. Charges incurred on July 31, 2020 and after will need to be paid.
- EO 124 & EO 142 expired at 11:59 pm on July 29, 2020. Effective July 30, 2020, the Town of Morehead City will resume normal disconnection and late fee policies relating to charges after July 29, 2020. The customer will have until February 14, 2021 to pay any delinquencies through July 29, 2020 if on the payment plan.
- The Town of Morehead City will receive fully executed payment plans from July 30, 2020 through February 13, 2021. The payment plan period and due dates remain the same regardless of when the payment plan is executed.

Enter into agreement before 09/14/20 – 6 Installment Payments

Installment #1 (10% of balance) & Installment #2 through #6 (18% of beginning balance)

Enter into agreement after 09/14/20 but before 10/14/20 – 5 Equal Installment Payments

Enter into agreement after 10/14/20 but before 11/14/20 – 4 Equal Installment Payments

Enter into agreement after 11/14/20 but before 12/14/20 – 3 Equal Installment Payments

Enter into agreement after 12/14/20 but before 01/14/21 – 2 Equal Installment Payments

Enter into agreement after 01/14/21 but before 02/14/21 – 1 Equal Installment Payments

- The customer will not incur any late penalties for nonpayment through July 29, 2020; HOWEVER, upon termination of EO 124 & EO 142, services may be disconnected if the customer fails to the minimum payment amounts due under the agreement or if the customer fails to pay the FULL amounts owed for services billed after July 29, 2020.
- As part of EO 124 & EO 142 the Town of Morehead City is offering the following payment plan to all customers:
 - The payment plan period is for six months from August 14, 2020 to February 14, 2021 regardless of when the payment plan agreement is executed.
 - The customer acknowledges that the payment plan does not extinguish or waive the account balance and the customer remains legally responsible to pay the account balance in full.
 - Future charges incurred after July 29, 2020 that are not paid on time (the 14th of every month) will be assessed late fees and be subject to disconnection of service. Accounts with Installment payments due that are not paid on time will be subject to disconnection of service.

You may sign up to participate in the payment plan by filling out the form and dropped off at City Hall or it can be put it in the drop box in the front of City Hall or mailed to Town of Morehead City Attn: Shirl Meadows, 706 Arendell St., Morehead City, NC 28557. On July 30, 2020 the payment plan form can be downloaded from our website at <https://moreheadcitync.org/347/Communications> on or picked up at City Hall.