



Morehead City  
Fire & EMS Department

# TAXI VOUCHER PROGRAM

What You Need to Know

Protecting Life and Property for  
Morehead City, Mitchell Village,  
Crab Point and Wildwood

# FACTS:

- Morehead City Fire & EMS Department now has an alternative transport option for non-life threatening injuries or illness to citizens.
- Program will be implemented within the Morehead City Fire & EMS response districts.
- The goal of this program is to reduce the use of Advanced Life Support (ALS) ambulances for non-emergent calls.
- Once 911 is activated, EMS personnel will evaluate the patient and determine whether transport is needed or the patient can be transported via other means. If basic or advanced treatment is not needed alternative transport may be suggested, such as:
  - Can the patient safely drive themselves to the hospital?
  - Are family members available to transport the patient?
  - If patient cannot drive themselves and family members cannot assist, patients may be given a taxi voucher, at no cost to the patient.
  - Taxi vouchers can only be used for a one way trip to the hospital, and must be used within two hours from the time voucher was issued. Taxi vouchers do not include a return trip home.
  - Local cab companies will be utilized to accommodate such means of transportation, when an ambulance is not necessary.
  - Examples of incidents that alternative transport may be recommended include, but are not limited to:
    - \* minor extremity injury
    - \* non-traumatic musculoskeletal pain
    - \* toothache
    - \* sore throat
    - \* common colds
    - \* prescription refills
    - \* other non-life threatening emergencies

**QUESTIONS? Call 252.726.5040**